



QCBD Version Update Installation Instructions

This version update is intended for systems running;

QCBD Standard - version 5.0.200, or higher

QCBD Enterprise - version 2.2.400, or higher

Installation instructions

The update installation application must be run from a workstation where QCBD is installed (“client machine”). The update installation only needs to be run once.

(The update will install the latest QCBD version files in the QCBD folder on the network (i.e. the QCBD Public folder). After running the update, all remaining client machines will be updated automatically the next time they log onto QCBD.)

Step 1 - Have all users log off of QCBD.

The update installation application will test to be sure that all users have logged off. If there are users logged on when you attempt to run the update installation application, a warning message will be displayed and the installation will not proceed. (You can check for active users by opening QCBD and selecting Options > Configuration and Preferences > DB Maintenance tab.)

Step 2 - Download the Service Pack installation file from the CAMA Software Solutions website by clicking the following link:

<http://www.camasoftware.com/downloads/>

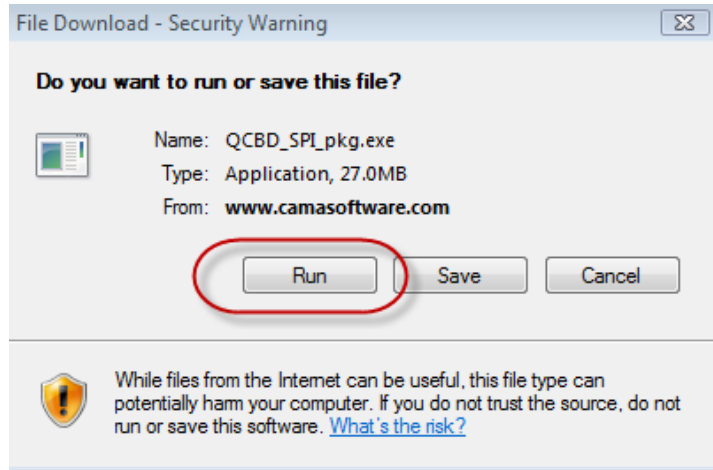
(Alternatively, you can copy and paste this URL into the address bar of your browser.)

Standard Users - Click on the **FULL SPU** command button under the STANDARD EDITION heading.

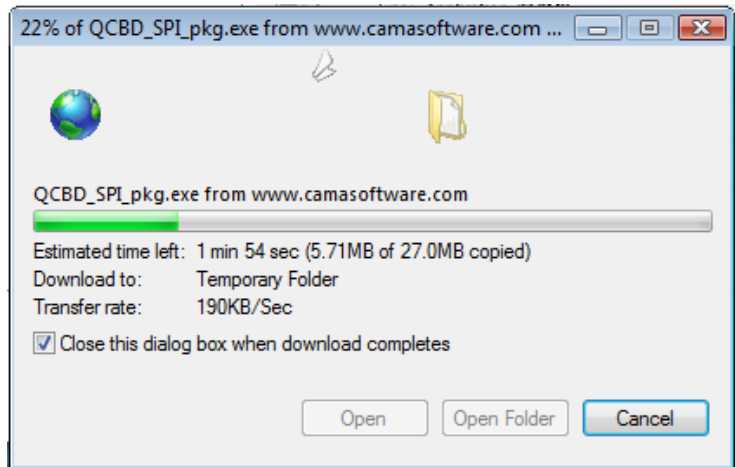
Enterprise Users - Click on the **FULL SPU** command button under the ENTERPRISE EDITION heading.

The screenshot shows a web page titled "Customer Downloads" with two main sections: "STANDARD EDITION" and "ENTERPRISE EDITION". Each section contains two buttons: "Hot Fix" and "Full SPU". The "Full SPU" buttons are highlighted with a red oval. The text next to the "Full SPU" buttons reads "Standard Edition - latest full Service Pack Update" and "Enterprise Edition - latest full Service Pack Update" respectively.

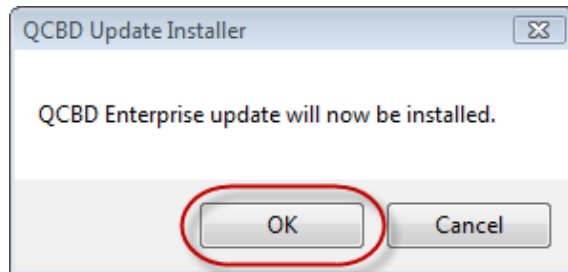
When you see this screen, select the RUN option.



The software will begin to download.




Step 3 – The QCBD Service pack is contained in a self extracting file downloaded in Step 1 above. When you see this screen, click OK.



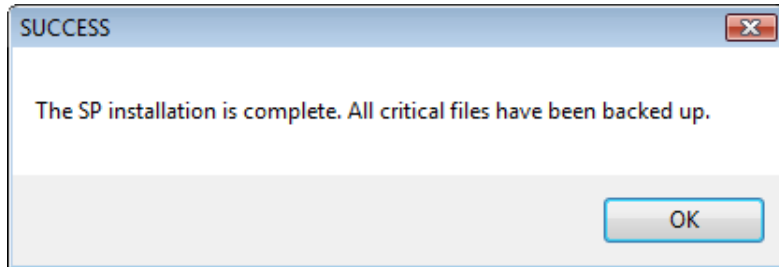
Step 4 – In the menu screen select “Run SP Install” to start the application.



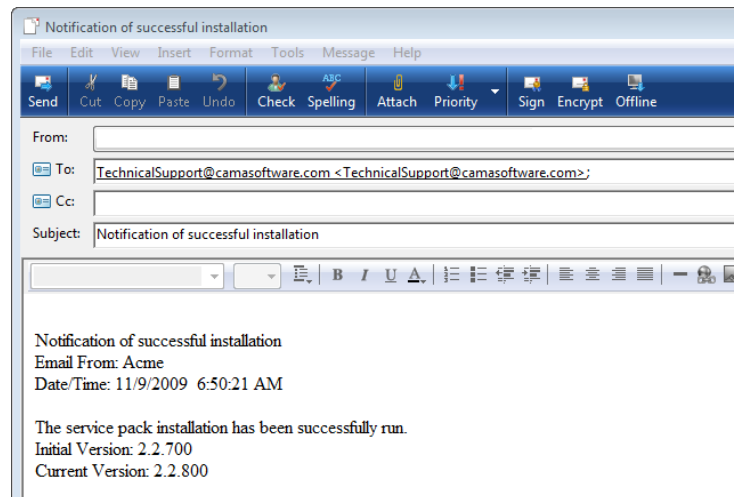
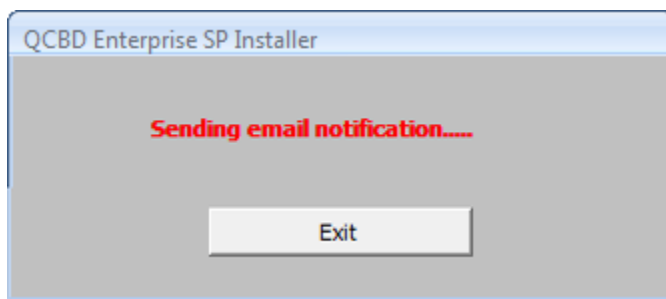
Progress of the installation is shown on the Status Bar on the lower left of the application window.

Updating files...  Be patient and allow the application to process.

Step 5 – A message will be displayed when the process is complete.



Step 6 – The application will generate email notification to CAMA Software that the installation is complete and has been successful.



Done! Installation of Service Pack files is complete.

Client side update: Each user workstation

Client side upgrade is totally automated. Users will receive the following messages and should be instructed to follow all the default process steps.

It is good practice to notify your users in advance that the following messages will appear.

All users can start using QCBD.

The **first time** a user logs on they will be notified that a new version is available.

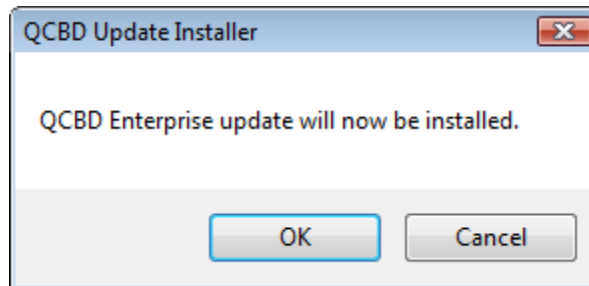
The client side service pack installation will start.*

Users should follow the prompts and accept all the defaults.



***NOTE:** In some instances, the Service Pack Update application may not start automatically. Should this happen, users will have to manually start the Service Pack Update application (**START>PROGRAMS>QCBD_e>QCBD Service Pack Update**).

The client side service pack installation copies the updated client application from the server to the user's workstation.



After the client side installation has run, users can start QCBD and run as normal.

